

COMMENTS.

- It was just a load of old cobblers !! HaHa!
- Made to feel very comfortable. Excellent
- From initial appointment to day of procedure. The care I was given was excellent. I was made to feel comfortable at all times by friendly and professional staff. Thank you for doing a great job.
- The doctor at the pre-op counselling was excellent.
- Communication was excellent.
- Relaxed atmosphere pre op made you feel at ease.
- Doctor and his staff that performed the operation were brilliant.
- Spandau Ballet on the radio and a cracking brew. Shame I can't come again.
- Excellent all round.
- Fantastic staff made to feel very at ease.
- Well done team, thank you.
- Excellent care, many thanks
- Thank you for your support and information through the process.
- Bloody quick !
- I found the procedure uncomfortable and a little painful hence the average rating.
- Friendly staff, very helpful and caring
- Initially informed the waiting time was 3 months waited 5 months. During pre op given wrong information re samples.
- Excellent and supportive experience. Thank you.
- Staff very professional and made the whole procedure and process simple.
- Everyone was very informative but more importantly friendly. I have had more stressful haircuts. Thanks.
- Really appreciated, having arrived early, that opportunity was then to remove me up queue, whilst waiting for other patients ☺
- Very well carried out procedure with minimal fuss. Friendly doctor and team much appreciated.
- Fantastic staff
- Felt at ease the whole time. Friendly caring staff.
- Thank you.
- Very good/excellent service. I would recommend.
- Excellent staff. Great manner. Great information given. Very easy. Thank you.
- Very comfortable operation. Staff were very friendly.
- Brilliant staff
- Would recommend for anyone having a similar procedure
- Great support and service.
- Painless procedure and all the staff were friendly and very efficient.
- Good service and care. Thank you.
- Excellent and comfortable service
- A fantastic experience provided by all staff !
- Excellent ! ☺ Will recommend to friends
- Friendly, professional staff, made to feel welcomed and distracted through conversation. Thank you. Merry Christmas.
- Happy all round ☺

- Straight forward and comfortable.
- Very relaxed team helped with my anxiety.
- Very relaxing and comfortable. Great Service. Could not of been any better. No waiting around at any appointment. Thank you !!
- Very simple and professional.
- Made me feel relaxed and comfy. Very friendly staff.
- Yeah, Great all round, the staff put me at ease, kept me calm and gave me the reassurance needed. Procedure was quick as well, which is a bonus for something like this.
- Great do. Wish it had been sooner. Thanks
- Happy Birthday to me !!!
- Thoroughly recommend this facility over that of a hospital. Efficient, attentive and extremely pleasant. – Thank you very much to all concerned.
- Thanks
- The staff were very helpful and considerate during the procedure.
- 10/10 for performance.
- Excellent clinical and non-clinical care throughout. Thank you all.
- All the staff made the experience as comfortable and easy as rhey could. I will recommend.
- Made to feel really comfortable by the staff. Thank you as it could be traumatic.
- Everyone was excellent and supportive. I was impressed (very) by professionalism and care of all staff. Thank you everyone.
- A stress free and smooth process
- The patient experience was excellent and the informal atmosphere made me feel very relaxed during the procedure.
- Looked after superbly by the team. Thank you MH
- A good all round service.
- Well looked after by staff during an embarrassing procedure. Thank you.
- Fantastic team
- Excellent and friendly service. Thank you
- The whole process was excellent. I felt at ease from my first appointment.
- With regards to procedure not being done in hospital. This isn't a massive issue. I was just surprised it was done in a GP practice. Overall fantastic care received. Thank you.
- Felt at ease. Excellent
- All brill. Thank you.
- No need for straightforward procedures to take up theatres at hospital. Clinic is perfect.
- Thank you ☺
- Professional and clean
- Great team, made the experience pleasant ! Thanks
- I was very apprehensive about the procedure. However the staff involved made me feel comfortable and relaxed. Talking throughout the op helped. Sorry about the sweaty bed.
- Fantastic couldn't ask for more from all involved on the day.
- All staff involved were excellent, really put me at ease.
- Stress free and efficient.
- Lovely staff made me feel as comfortable as possible, Thanks.

- Difficulties in arranging a suitable time for the operation led to a waiting time of months.
- Quick procedure by friendly staff, definitely better than a hospital visit.
- Was made to feel at ease from the very beginning. Thank you.
- Good Brew !! Thanks for everything.
- All good
- Thank you for your respectful care.
- Very friendly and caring staff
- Effective service, thank you
- Thanks !
- Very good at putting at ease throughout the procedure. All care excellent.
- Having this procedure done here for me made the experience more comfortable. All the facilities and staff made my Vasectomy as relaxing as possible. Thank you MT
- Excellent before, during and aftercare, where everything was explained clearly and well.
- Made to feel very relaxed.
- All staff amazing from start to finish made to feel very relaxed.
- Relaxed atmosphere, conversation took my mind off the procedure
- Very understanding and excellent care and time taken with patient who was very apprehensive. All staff were caring and wonderful. Thank you all.
- Excellent care. Both pre and post procedure was caring, calming and reassuring! Thank you.
- Easy and pleasant experience.
- Thanks to the team. Great care.
- Felt much better than going to hospital, very happy with the service. Thank you.
- Brilliant staff. Felt well looked after. Very happy with the method the procedure was carried out.
- All good, no probs at all !! Thank you.
- The environment and staff made the experience easy.
- I was made to feel very at ease by the very professional staff. Excellent service. Thank you.
- Very good service, very nice staff, they put me at ease.
- Thanks for the brew !
- Very pleased. Staff were brilliant.
- Excellent and great brew.
- As pleasant an experience as it could have been. Thank you.
- Very good staff.
- Receptionist was unwelcoming almost as being obstructive. Surgical team were really good, helpful and friendly and created a relaxing atmosphere. If appropriate I would definitely 'recommend a friend' to here.
- Didn't feel a thing. I will recommend it to my friends ☺